

BUSINESS ENERGY SAVINGS

Applies to all measures offered under the Business Energy Savings program.

KEY PROGRAM CLOSURE DECISIONS

- New applications are no longer being accepted.
- All applications that have not been approved or reserved to date will not receive approval and the program is now closed.
- There will be no waitlist for unapproved projects.
- All approved and reserved projects will continue unaffected.
- Hard deadline of October 31, 2019 for approved projects to be completed and submitted.

FAQ PARTICIPANTS

Is the Business Energy Savings program ending?

Yes, the Business Energy Savings Program is closing.

Who do I speak to about my concerns and losses?

If you have any questions, please contact your account manager or Energy Efficiency Alberta; contact information for each program is available at efficiencyalberta.ca.

My application has been approved or reserved. Will my contract be honoured?

Yes. All commitments will be honoured. Full rebates will be provided for successful completion of approved projects. If your project was approved (you received an approval confirmation via email from ICF) your application will continue to be processed for payment. The process to receive this incentive remains as outlined in the program [terms and conditions](#).

I have submitted an application that has not been approved yet. What will happen to it?

The Business Energy Savings program is now closed. If you have not received pre-approval on your application, it will not be approved, and there is no waitlist.

I already put down a deposit/committed to a project/ordered product relating to a project I was going to submit. How do I get my money back now that my application hasn't been approved?

If you did not apply or receive pre-approval from Energy Efficiency Alberta for an incentive toward your project, you will need to contact your supplier/vendor/contractor to confirm their cancellation policy in terms of deposit refunds.

Do you expect the Business Energy Savings program to take new applications in the future?

The Business Energy Savings program is now closed. New energy efficiency programs for the commercial and industrial sectors have not been confirmed.

What is the status of my application?

If you haven't already, you should have received an email regarding the status of your application for the Business Energy Savings program (from ICF). If further confirmation on your application status is needed, please contact your account manager or Energy Efficiency Alberta; contact information for each program is available at efficiencyalberta.ca.

Why didn't you communicate this change earlier?

We have been working closely with the Government of Alberta to communicate these changes. I can assure you we are providing information on our programs as soon as decisions are made, and information is available. We will continue to operate with this transparency.

Looking forward

Can you tell me more about the new programs that will come in 2020?

New energy efficiency programs for the commercial and industrial sectors have not been confirmed.

If I have a submission now, will that help me access any new programs?

No. All projects will be required to re-apply into any forthcoming programs when details become available.