

ONLINE REBATES PROGRAM

KEY PROGRAM CLOSURE DECISIONS

- Program participants must purchase an eligible product on or before November 7, 2019.
- Program participants must submit their rebate application on or before December 24, 2019.

FAQ PARTICIPANTS

Is the Online Rebates program ending?

Yes, the Online Rebates Program is closing. All applications will be honoured for program participants who purchase an eligible product on or before November 7, 2019 and submit their rebate application on or before December 24, 2019.

How long do I have to submit my Online Rebates applications?

- Program participants must purchase an eligible product on or before November 7, 2019. As part of their application, participants must submit a receipt that clearly indicates the purchase date, product model, product price, and where the product was purchased. Visit efficiencyalberta.ca for a complete listing of eligible products and to submit your rebate application.
- Program participants must submit their rebate application on or before December 24, 2019.
- Please see [program terms and conditions](#) for detailed program eligibility requirements.

Why didn't you communicate this change earlier?

We have been working closely with the Government of Alberta to communicate these changes. Please be assured we are providing information on our programs as soon as decisions are made, and information is available. We will continue to operate with this transparency.

Who do I speak to about my concerns and losses?

If you have any questions, please contact Energy Efficiency Alberta via email at hello@efficiencyalberta.ca or call [1-844-357-5604](tel:1-844-357-5604)